



## European Training Certificate: Access for All in the Tourism Sector

<http://www.etcaats.eu>

This project is supported through the Lifelong Learning Programme Agreement Number: LLP-LdV/TOI/SE/09/1194



**The European tourism sector** faces challenges of increasing global competition and demands for sustainable and higher quality products and services, with greater value for all customers.



**The ETCAATS initiative will enable tourism providers and their staff to make their offers attractive and suitable for the 134 million Europeans who are looking for accessible facilities and services.**

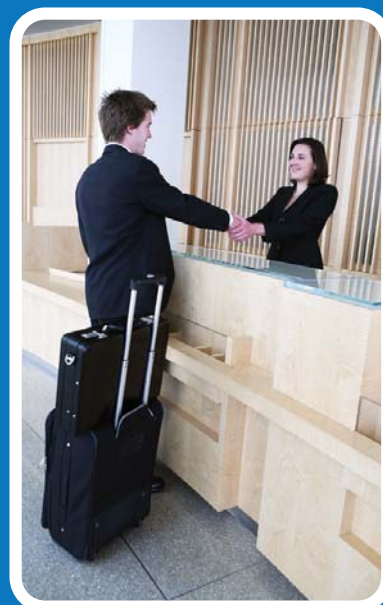
- ETCAATS will provide a pan-European framework for staff training in accessible tourism.
- ETCAATS will assure tourism businesses that the training they choose for their management and staff is of the highest quality.
- ETCAATS will give trainees the confidence that their qualification is recognised and transferable across national boundaries within the European Union.
- eLearning Resources in Accessible Tourism will be compiled, tested and delivered for use by tourism training agencies, tourism enterprises and employees.



## ETCAATS

### Staff Training in Accessible Tourism for All for:

- Welcoming & hospitality
- Accommodation
- Catering
- Physical accessibility
- Safety and comfort
- Transport
- Information, communications
- Destination Management and Marketing



At your service

## Partners



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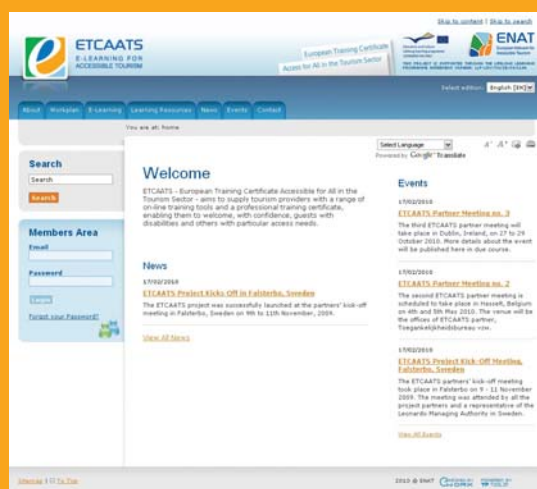


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ENAT  
European Network for  
Accessible Tourism  
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## Visit the ETCAATS Website



[www.etcaats.eu](http://www.etcaats.eu)  
[info@etcaats.eu](mailto:info@etcaats.eu)

with relevant training  
resources, links,  
information on the  
project, etc.